

100

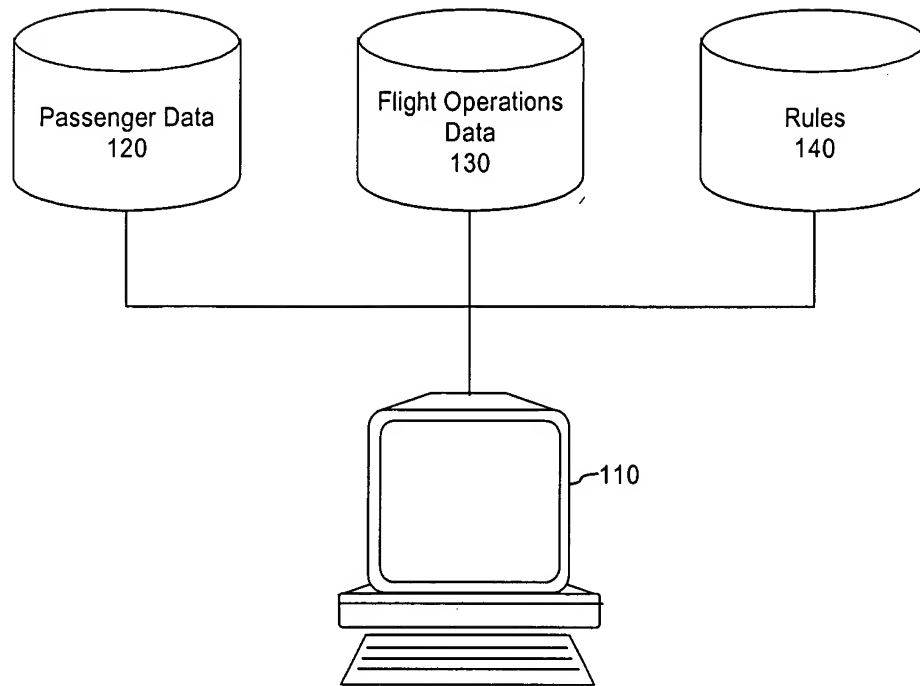


FIG. 1

200

Flight No.	Minutes Delayed	Status	Connections Impacted	Destination Airport
927	0	On Time	0	BNA
1812	0	On Time	0	MEM
123	0	CXL-Mechanical Failure	47	EWR
1776	0	On Time	0	PHX
Flight # 123 Summary				
		1st Class	Coach	
Bookings		12	124	
Rebooked		10	110	
Unprotected		-	14	
Recheck Status				
Issued BP			112	
Outstanding		6	12	

FIG. 2

300

Flight # 123 Summary

Flight No.	Minutes Delayed	Status	Connections Impacted	Destination Airport
927	0	Canceled	47	EWR

305

	1st Class	Coach
Bookings	12	124
Rebooked	10	110
Unprotected	-	14
Recheck Status		
Issued BP	6	112
Outstanding	6	12

210

Protection	Passenger	Booking Status	Coupon Value	Final Destination	Frequent Flyer Status	Pax Value
Offline	Williams/A	Unbooked	\$450	EWR	Silver	Low
Offline	Burch/K	Unbooked	\$450	EWR	Gold	High
Online	Farnum/L	Unbooked	\$1800	LAX	Gold	High
Online	Charles/R	Unbooked	\$323	EWR	N/A	Low
Online	Smith/J	Unbooked	\$400	SEA	FF	Med
Online	Smith/R	Unbooked	\$650	EWR	Dmnd	High
Online	Jones/D	Self serve rebook	\$212	DEN	Platinum	High
Online	White/K	Self serve rebook	\$390	ORD	Gold	Med
Online	Black/F	Self serve rebook	\$400	MCO	Platinum	High
Online	Sloan/T	Self serve rebook	\$212	DEN	N/A	Low
Online	Tims/A	Self serve rebook	\$231	LAX	FF	Med

310

FIG. 3

400

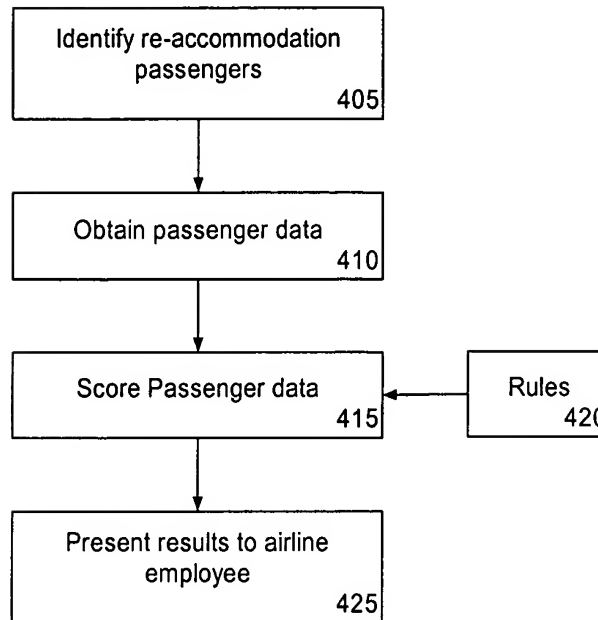


FIG. 4